



Greensboro Police Department

POLICING FOR GREENSBORO COMMUNITIES

The primary purpose of the Greensboro Police Department is to address public safety concerns in a manner consistent with community values and priorities. This includes crime suppression, promotion of trust, accountability to community and employees and working in partner relationships with community and government. Although these objectives address a broad range of services, they form the core components of effective policing and represent what the community expects from the agency. In order to accomplish these objectives and establish accountability, the Greensboro Police Department is structured around functional and geographic responsibilities. This structure provides customers easy access to services and promotes the service delivery philosophy of community-based policing.

For emergencies, the Guilford Metro 911 Communications Center is the primary point of contact for citizens and generally mobilizes resources to address issues where uniformed police officers are needed. Patrol units respond to all initial reports of crime, traffic accidents, disturbances, and other requests for service that are best addressed through an immediate response. Additionally, the Patrol function of the agency provides preventative patrol measures that are designed to minimize those conditions that detract from a healthy community. Although the Patrol function is the most visible segment of the department and comprises over half of all sworn personnel resources, it is supported in its efforts by community resource units and investigative staff, as well as laboratory and other special services.



The investigative units within the Police Department generally serve as the primary resource for victims of crime after the initial report is filed. These personnel follow-up on information that contributes to the resolution of criminal incidents and prepares cases for judicial prosecution. Additionally, proactive investigative work in the area of vice and narcotics crimes is also addressed within the investigative function. Both types of investigative personnel are supported by special enforcement units that work in areas of the city where highly-focused operational efforts are needed.

These efforts include street level drug interdiction, anti-prostitution initiatives, or other criminal suppression projects. The efforts of the special enforcement units are coordinated with both patrol and investigative work units to ensure continuity in the delivery of police services and the effective management of resources.



The Community Resource Units within the agency are responsible for monitoring neighborhoods and regions of the city which are affected by reoccurring problems. These work units can apply enhanced problem-solving strategies and serve as a liaison for a wide range of resources such as social services, other municipal services, and supplemental resources from within the Police Department. Citizens and businesses needing support to enhance their communities will find this work unit effective in resolving problems and building positive relationships for a better city.

The department understands the importance of quality investigative work. Therefore, forensic and laboratory services have been developed to ensure that the processing of crime scenes, the management of evidence, and the analysis of data adheres to accepted professional standards. The work of the Forensic Services Division provides criminal investigators the greatest opportunity for successfully solving crimes and addressing the needs of crime victims.

The operational support units of the agency enhance public safety primarily by managing special events and addressing traffic related issues. These units focus on highway safety and the education of drivers, as well as supplementing patrol services. The planning section ensures special events within the city are provided the appropriate resources and coordinates strategic planning with other agencies during large events.

Although the Greensboro Police Department has many components that contribute to the delivery of effective police services, all of these work units can be accessed through the Watch Operations Center. This Center serves as the department's information hub and establishes a point of contact for customers needing any police service offered by the agency. The Watch Operations Center is **OPEN 8-5, MONDAY – FRIDAY** and is accessible by phone twenty-four hours daily. WATCH OPERATIONS is located at 2602 South Elm-Eugene-Street and can be reached at telephone number **(336)373-2496**.



The Greensboro Police Department is proud of the service it provides and works to ensure that every aspect of the agency contributes positively to a better community. Although the mission is complex, the agency strives to be accessible and will continue to encourage community involvement as a key component to making Greensboro a better and safer city.



www.greensboro-nc.gov/police

Police Administration

300 West Washington Street
Greensboro, NC 27401
336.373.2450

Southern Operations Center

2602 South Elm-Eugene Street
Greensboro, NC 27406
336.373.2496

Eastern Operations Center

1106 Maple Street
Greensboro, NC 27405
336.574.4035

Western Operations Center

300 South Swing Road
Greensboro, NC 27409
336.373.2637